

OUR ENVIRONMENTAL POLICY

Sir, Madam,

We are delighted to welcome you to our establishment.

Since its creation, the Accor Group has been working to make the world a greener, more welcoming place. The Group was the first major French company to create an Environmental Department, and for over 30 years has been working to promote positive hospitality.

In concrete terms, the Group is deploying a sustainable development approach based on three key pillars: Staying, Eating and Exploring the world.

- Staying - The Group aims to offer its customers a unique, sustainable experience by supporting the transformation of hotel operations.
- Eat - The Group is mobilizing to offer its customers more sustainable food, working actively to optimize the traceability of its supply chain, reduce food waste and provide its customers with an increasingly organic, local and seasonal food offering.
- Explore - The Group intends to offer its customers a new vision of travel, one that is more global, more contributive and more inclusive. This translates into a stronger anchorage in local communities, the desire to generate a positive impact on the local environment, and raising customer awareness of the need to respect nature.

2 concrete examples of measures implemented by the Group:

- Three years ago, Accor became the first Hospitality group to commit to phasing out single-use plastic items from the customer experience. Today, the mobilization of our teams and their sustained efforts have paid off: 84% of our hotels have already successfully taken up the challenge!
- Accor has also implemented an energy-saving plan with 4 key measures: lower heating and air-conditioning in hotel common areas and rooms; closure of outdoor pools and reduced opening hours for relaxation areas (saunas and hammams); discontinuation of the 50,000 minibars in rooms; anti-waste measures in kitchens.

At the Domaine de la Reine de la Reine Margot, here's how we put these pillars into practice:

Raising awareness among our staff and customers

- Our CSR-environment committee has undergone specific training on the challenges of sustainable tourism, environmental preservation and CSR;
- Our teams are trained in the eco-gestures to be observed in their daily tasks;
- We choose our service providers and suppliers on the basis of their sustainable and social commitments.
- We offer numerous alternatives to limit car travel: bike hire, public transport, sustainable mobility packages for employees.



We save water and energy

- We have installed water economizers/pressure reducers on taps and showers so as not to deplete the resource;
- We read our water and electricity meters every month to better manage our consumption;
- We have installed a water recuperator to water our green spaces and limit the use of drinking water.
- We replace every light bulb with an LED or low-energy bulb, and have already equipped more than 100% of our lighting;
- All our lighting is LED, which means energy savings and similar comfort for our customers.
- We have installed presence detectors and timers in common areas and corridors to limit energy wastage.

We limit and sort waste

- We have set up several selective sorting points; all our Common areas are equipped with a pre-collection bag;
- We sort all types of waste, including bio-waste, for recycling in a methanization plant;
- We work with a majority of products in bulk or in large packaging to limit unnecessary packaging;
- We offer a selection of welcome products only on request, to reduce the production of packaging waste;
- We have set up displays to help our customers sort their waste, in accordance with local regulations.
- We do not offer disposable crockery and provide reusable eco-cups for your stay;

And even more

- Our green spaces are maintained without pesticides, and we use alternative methods to combat weeds and insects;
- Each year we commit to new criteria to perfect our approach, so don't hesitate to send us your ideas!
- We donate surplus fruit and vegetables from our garden to the Issy les Moulineaux grocery store.
- Partnership with the Cuistots Migrateurs school, which works to train refugees.
- Presence of a Handicap ambassador, representing our hotel within the Accor group.
- Reinforced policy on disability issues, including participation in Duo Day events, regular internships and immersion courses for people with disabilities.
- Tourism and Handicap label

Thank you for supporting our approach during your stay!

To give concrete expression to our commitment to continuous improvement, we are in the process of obtaining the Clef Verte label.

Clef Verte distinguishes tourist accommodations committed to a voluntary, effective and dynamic environmental approach. The label is awarded annually by an independent jury of environmental experts and tourism professionals. The Clef Verte label is a demanding process, which encourages our hotel to adopt a continuous improvement approach.



DOMAINE REINE MARGOT

HOTEL & SPA / PARIS ISSY-LES-MOULINEAUX